



**Lolien Medical Aesthetics and  
Wellness**

## **Appointments/Cancellation Policy**

Here at Lolien Medical Aesthetics and Wellness our patients come first! We work hard to reserve our valuable appointment slots just for you. However, it's important to understand that while that time is reserved specifically for you and your doctor, with increased popularity and a growing demand for our services, the competition for appointment slots has increased quite a bit. For this reason we have enacted a clear and transparent cancellation policy, as follows. Thank you! And for any questions, comments or concerns, be sure to contact our office at (631) 639-6566.

**As of July 1st 2023 each appointment booked will be required to leave a credit card on file** on a HIPAA compliant secure platform we utilize in the office . This ensures Dr Khiani has blocked this time exclusively for you and that your and her time is respected. This rule applies to all new and existing clients. The credit card will only be charged if you authorize us to use it after your appointment or for any reason below.

## **Cancellation/Rescheduling**

We expect our patients to inform us in a timely manner of changes to their schedule. While your personal reasons may vary, the ultimate result of a late cancellation or no show is time that another patient was not given

***We appreciate any rescheduling to be performed at least 24 hours before your scheduled appointment.***

**Please Read Carefully: If we are notified less than 24 hours of a cancellation/rescheduling before your appointment, your credit card on file will be charged \$125 and you will need to book another appointment.**

***No Call / No Show***

**Clients who do not show up to their appointment without any communication with the practice will be charged an ADDITIONAL No Show Fee of \$100 to the credit card on file.**

**Print Name** \_\_\_\_\_

**Signature** \_\_\_\_\_

**Date** \_\_\_\_\_